

TRADE TERMS & CONDITIONS: UPGRADE WITH EXAKTBOX FOR LESS OFFER

- 1. This offer runs from 27th June 2016 to 15th August 2016 inclusive. Only orders placed during this period will qualify.
- 2. Orders must be placed for delivery no later than 31st August 2016.
- 3. Orders must be placed using the Order Form for this promotion, which must be completed in full.
- 4. Under this offer, owners of Klimax DS, Klimax DSM, Akurate DS or Akurate DSM can receive a reduction on the price of the upgrade to the latest specification of their product, featuring Exakt Link connections, when they buy a qualifying Exakt product, as specified below.
 - a. Owners of Klimax DS, Klimax DSM, Akurate DS or Akurate DSM can receive a **free upgrade** to the latest specification for their product when they buy the following:
 - 2 x Klimax Exaktbox (purchased at the same time)
 - b. Owners of Klimax DS, Klimax DSM, Akurate DS or Akurate DSM can receive a **half price upgrade** to the latest specification for their product when they buy any of the following:
 - Klimax Exaktbox
 - Akurate Exaktbox (10-channel version)
 - Akurate Exaktbox (6-channel version)
- 5. Owners of Klimax DS can choose to receive a **half price Klimax DS to DSM conversion** instead of the Klimax DS upgrade when they buy:
 - Klimax Exaktbox
- 6. Owners of Akurate DS can choose to receive a **half price Akurate DS to DSM conversion** instead of the Akurate DS upgrade when they buy any of the following:
 - Akurate Exaktbox (10-channel version)
 - Akurate Exaktbox (6-channel version)
- Upgrades to Majik DS, Majik DSM and Majik DS-I are not included in this offer. There
 is already an ongoing offer for upgrades to these Majik products when purchasing
 Majik Exaktbox-I or any other qualifying product see the terms of that offer by
 selecting the relevant product at http://www.linn.co.uk/hifi-separates/upgrades.
- 8. When a customer upgrades or converts their Klimax or Akurate DS/DSM, they have the option to order a Renew DS or Renew DSM as appropriate to re-use their original electronics in a second player. This must be ordered at the same time as the upgrade or conversion.
- 9. Upgrades can also be ordered without the Renew option, in which case the original electronics will be recycled by Linn and not returned.
- 10. Only one DS or DSM upgrade can be claimed per Exakt product purchased. There is no limit to the number of Exakt products that can be purchased as part of the offer.
- 11. Upgrades will be carried out at the Linn factory. Retailers should therefore return the customer's product to Linn using the same shipping process they would use for an RSN. Customer and product details including email address and serial number of the product being upgraded must be provided at the time of order.



TRADE TERMS & CONDITIONS: FREE UPGRADE WITH INTEGRATED SPEAKERS OFFER (CONTINUED)

- 12. The upgrade process may involve modification to the metal casing of the customer's original product in order to bring it up to current specification. Retailers must explain this to the customer and by placing the order, the customer gives Linn consent to make any alterations necessary to convert their product to 'current specification'.
- 13. 'Current specification' is defined by Linn and Linn reserves the right to change that specification in order to perform the conversion or upgrade. Linn agrees to change the customer's product's functionality by fitting the latest specification electronics and parts. However some details of a converted product may differ from brand new stock, for example power switch location and front panel printing.
- 14. Where the upgrade or conversion of a customer's product also involves the removal of certain functionality, for example specific inputs or outputs, these differences should be made clear to the customer by the retailer. Customers can check the current specification of products at www.linn.co.uk.
- 15. Warranty:
 - a. Upgraded products will receive a new 5-year warranty from the date of invoice
 - b. Renew products also receive a 5-year warranty from the date of invoice
 - c. Full details of Linn's 5-year warranty can be found at <u>www.linn.co.uk/warranty</u>
- 16. This offer cannot be used in conjunction with any other offer or discount applying to the products listed in these terms, with the exception of Linn's ongoing Klimax Tunebox trade-in offer, which can be used alongside this offer.

This promotion is being run by Linn Products Ltd ('Linn'), Glasgow Road, Waterfoot, Eaglesham, Glasgow, G76 0EQ, UK. Registered Company Number: SC 52366